Privacy Policy

This page is used to inform visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our Service.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The personal information that we collect is used for providing and improving the Service. Provided info is uploaded to our protected server at https://www.toppersuniverse.com and it's associated subdomains and routes. We will not use or share your personal information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at Toppers Universe unless otherwise defined in this Privacy Policy.

Collection Of Information and Relevance

As a user you can explore our product(App and Website) with two major kind of access rights.

Access as A User

When you sign up to Toppers Universe as a User, we take your email-id, name and password either from you or your Google Account. While regular usage of the app we might ask for an image for credibility, or the name of your college or organization, which you would optionally provide us, for us to serve you a better experience.

In the regular usage of the app we might also pick up your location and preferences, on your consent to serve you a better experience.

We collect and store all personal information related to your App profile, to our internal service, which you voluntarily give us either upon sign-up or through continued use of the App.

Access Toppers Universe as A Topper

You get to use Toppers Universe as a mentor when you apply to be a Topper at our <u>Topper application form</u>. We review your profile and grant you access to Toppers Universe as a Topper. When you get access to the app as a mentor, you are required to do the following:

- Setup Google Calendar Once you setup, one of our services will create a calendar called Toppers Universe and add it to your calendars. All you mentorship events will be scheduled and added to that calendar.
- Setup your payouts Provide, Either Account Number, Account Name and Account IFSC, or your UPI, for transaction. We in no way share your personal account information to any organisation.
- Edit your profile with your image, name, description or any relevant changes, on your personal choice.

Information Usage

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience.

Specifically, we may use information collected about you via the App to:

- Generate a personal profile about you to make future visits to the App more personalized.
- Monitor and analyze usage and trends to improve your experience with the App.
- Notify you of updates to the App or Site.
- Request feedback and contact you about your use of the App.
- To improve our website and product

As a matter of policy, we do not sell or rent any of your personal information to third parties for their marketing purposes without your explicit consent.

You are able to view, change and remove your data associated with your profile. Should you choose to delete your account, please contact us at info@toppersuniverse.com, and we will follow up with such a request as soon as possible.

Log Data

We want to inform you that whenever you use our Service, in a case of an error in the app we collect data and information (through third party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol ("IP") address, device name, operating system version, the configuration of the app when utilizing our Service, the time and date of your use of the Service, and other statistics.

Cookies

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory. This Service does not use these "cookies" explicitly. However, the app may use third party code and libraries that use "cookies" to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse our cookies, you may not be able to use some portions of this Service.

Security

We shall try to take all precautions to protect the Personal Information both online and offline. We will try to protect your information using technical and administrative security measures to reduce the risks of loss, misuse, unauthorized access, disclosure, and alteration. We have standard SSL certification which basically helps us create a secure connection between our server and user to render any information or action. Some of the safeguards we use are firewalls and data encryption, physical access controls to our data centers and information access authorization controls.

Links to Other Sites

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Children's Privacy

These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13 years of age. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do necessary actions.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. This policy is effective as of 2023-04-11

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at info@toppersuniverse.com